



Make a difference in our community!

Director of Mental Health Case Management

Harvest Project is a place where your contribution can make a meaningful difference in the lives of people in our community. Working at Harvest Project is a uniquely rewarding experience, where you will join our team to bring life-changing resources to hundreds of North Shore residents. We are compassionate, mission-focused and values driven. Come, join our team and make a difference!

We are a community-leading, non-profit organization, bringing transformative change into the lives of struggling community members by offering pro-active case management, focused on client coaching, , nutritious food, clothing, employment support and more. Our mission is to “Extend a Hand Up, Not a Hand-Out,” helping to restore our neighbours to health and stability. Harvest Project has regularly been voted the #1 non-profit on Vancouver’s North Shore!

Harvest Project is committed to building a diverse and inclusive team, where backgrounds and perspectives are respected. We provide a family-friendly environment that values work-life balance.

We offer

- Opportunities to work creatively, using your best practice case management experience to design and implement our case management programs
- A competitive compensation package, including extended health medical benefits
- An enjoyable and dynamic team-culture of collaboration, support and flexibility
- Opportunities for growth and development
- Opportunities to make a positive impact on the communities we serve through effective and innovative program creation

Read more about us at www.harvestproject.org.

As the **Director of Mental Health Case Management**, you will work with our team to provide services and support to meet Harvest Project’s organizational mandate. Your experience and expert knowledge of assessment and case management best practices will create innovative solutions and programs, provide oversight, and direct the effective delivery of Harvest Project’s integrated case management model. You will provide expert opinion and direction to the organization on all aspects of case management best practice, including conducting assessments and intakes, program design, and compliance with all relevant legislation.

About You:

- You have completed a Masters' program in the field of social work from an accredited post-secondary institution, with experience to practice social work with advanced competency.

- Your clinical orientation and training allows you to make appropriate mental health assessments in order to manage cases effectively.
- You are a member in good standing of a provincial / Canadian professional association, meeting all ongoing mandatory professional development requirements.
- You have demonstrated clinical experience with conducting assessments, program planning, implementation, and evaluation.
- You demonstrate compliance with all ethical standards to keep clients safe and maintain the highest quality of service and privacy.
- You have a sound knowledge of the policies, procedures, laws, and regulations that govern the case management process for serving vulnerable adults and their families.
- You have a minimum of five year's experience working in case management, with an expert knowledge of case management best practices to support successful client outcomes.
- You have demonstrated previous experience in program design and implementation.
- Your strong personal leadership skills focus on training, mentoring, coaching, and collaborating, to create effective teams.
- You possess the ability to de-escalate challenging situations using advanced conflict resolution skills, compassion, and empathy.
- You are able to appropriately manage work stresses in order to support personal mental health.
- You are organized, detail oriented, deadline driven and able to prioritize to meet organizational goals.
- You are proficient with MS Office and data bases.

Additional Information

- Signatory to, or acknowledgement of, Harvest Project Statement of Faith is required
- At times may come into contact with clients in crisis situations
- Signature and adherence to Confidentiality Agreement
- Requires a criminal record check and vulnerable sector search

Commitment

37.5 hours/week: 7.5 hours per day, 5 days per week: Monday to Friday 9:00-5:00; some flexibility by arrangement

Questions and Applications

If you have questions about the role, please send us an email at admin@harvestproject.org and we will follow up with you. We appreciate receiving applications at admin@harvestproject.org with “**Director of Mental Health Case Management**” in the subject line. We welcome all applications and look forward to contacting select candidates. Thank you for your interest.